

# EXHIBIT 4

**AMERICAN ARBITRATION ASSOCIATION**

JOHNNIE WILLIAMS, JR.,

Claimant,

v.

CASE NO.: 01-17-0001-5149

CONN APPLIANCES, INC.,

Respondent.

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**CLAIMANT'S AMENDED ITEMIZATION OF DAMAGES**

COMES NOW, the Claimant, Johnnie Williams, Jr., by and through his undersigned attorney and hereby files this itemization of damages and states as follows:

Claimant is claiming a total of \$1,882,500.00 in damages, which is representative of statutory damages of \$1,500.00 per call for an estimated 1,255 automated calls (inclusive of 29 automated text messages) Claimant received from Respondent in violation of the Telephone Consumer Protection Act, 47 U.S.C. §227 ("TCPA"). Claimant further suffered damages from the stress, anxiety and frustration caused by the calls received in violation of the TCPA. Claimant does not have a calculation as to the monetary amount of his actual damages and intends to leave said calculation to the determination of the Arbitrator.

Dated: March 16, 2018

**/s/Shughn C. Hill, Esquire**

Shaughn C. Hill, Esquire  
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Counsel for Claimant

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that a true and correct copy of the foregoing has been furnished by  
electronic mail this 16th day of March, 2018 to:

Stefanie Jackman, Esq.  
Daniel Delnero, Esq.  
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Counsel for Respondent Conn Appliances, Inc.

Cc: Marina Cortes, Case Administrator

**/s/Shughn C. Hill, Esquire**

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